



SUNCOAST Automotive Performance, Inc.

Terms and Conditions **Effective September 21, 2007**

Ordering & Information

Hours: Mon-Fri: 9:00 am – 5:00 pm EST

Order Line: 1-888-255-8900

Technical & Installation

Questions: 1-888-754-8900

Fax Orders: (941) 752-9102

Terms & Conditions

The following terms and conditions are set forth to create an understanding of our policies and to foster a working relationship without misunderstanding. Like all manufacturers, we reserve the right to change our terms and conditions and pricing without notice.

Purchasing Terms & Conditions

New Accounts: New accounts must pay prior to shipping and have established a business relationship for 6 months prior to being considered for terms. Upon approval, after reference checks, a new account can be shipped COD, and customer must pay COD fees by shipping companies. Customer is responsible for shipping costs to and from manufacturer for any refusals of COD shipments for reasons other than shipping damage. Costs of shipping for refused goods due to shipping damage is borne by the shipping company and sent back free astray, i.e., at no charge.

Payments: Manufacturer accepts Visa, MasterCard, American Express, Discover, cashier's checks or money orders. Business or personal checks are accepted but subject to clearance before shipment.

Open Accounts: Net 30 days upon receipt of goods on approved accounts. Approval must be in writing by manufacturer. Manufacturer reserves the right to cancel open account privilege at any time upon written notice. Open account privileges are immediately cancelled upon default by customer of payment terms or due to NSF checks paid to manufacturer. Reestablishing open account terms must be issued upon written authorization by manufacturer. Customers must pay invoiced amounts in

total within terms. All written and issued credits due the customer from manufacturer for approved returns, warranty claims or other items will be paid either through a credit memo or directly to customer by separate check within 30 days from date of item.

Warranties, Claims & Returns

Manufacturer offers a 3 year/36,000 mile limited warranty. Original owner must retain bill of sale (sales receipt) as proof of ownership and date of purchase for any warranty claims. Inspect carefully for proper fit and manufacturing defects prior to installation. No defect claims will be allowed after preparation or painting has started. Manufacturer, will at its option, replace or authorize repair in writing on any Suncoast Automotive Performance product found to have a manufacturing defect during the term of this warranty. This warranty is limited to the replacement value of the Suncoast Automotive Performance product only. Suncoast Automotive Performance warranty does not cover the costs associated with removal, installation, labor, inconveniences, rentals, paint, loss of use or any other consequential or incidental damage. Any products or parts showing signs of abuse, modifications, improper installations or uses for which the part is not intended are not covered. Suncoast Automotive Performance's hoods are designed and sold as decorative accessories only to enhance the look of a vehicle. The buyers and users assume all risks and liabilities whatsoever associated with the installation and use of these products. Any defective merchandise must be returned to the selling dealer accompanied by proof of purchase. Suncoast Automotive Performance, the Manufacturer, will be the sole and final judge as to defect claim acceptability.

Return Policy

All returns from dealers are limited to 5% per year based on previous years net invoice sales.

All returns must have a return authorization number or RGA # specifically issued by the manufacturer to the purchaser of record. All returns must be shipped prepaid. No collect freight returns will be accepted. The manufacturer will issue an RGA # and provide RGA stickers to be applied to the outside of the shipping carton for proper return. In lieu of receiving an RGA sticker the return will be accepted if the authorized RGA # is CLEARLY marked on the outside of the box. The address for returns is:

Suncoast Automotive Performance, Inc.
3112 29th Avenue East
Bradenton, Florida 34208-7419
(941) 755-7739

Any return without an RGA # or sent freight prepaid will be refused. For possible discounts on the cost of shipping please call the manufacturer as we have discounted rates with several shipping companies due to our volume shipping. RGA #'s are valid for 30 days from issue date.

All returns must be properly packaged to prevent damage. Be especially diligent to protect the tips of the hoods where the hinges bolt on. Customer is responsible for purchasing insurance to cover value of shipment. Any item received in a damaged and not resellable condition will not be processed for credit and returned to customer at customer's cost. Manufacturer will refuse any shipment damaged by shipping company to protect the sender's rights to collect for freight damage caused by shipping company.



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